



# Customer Satisfaction Survey Results

“ *The high development competence, a good response speed and excellent reliability of BIOHEALTH is great compared to other suppliers.*  
– Client from Switzerland

We asked customers to rank our performance on a scale of 1 (poor) to 10 (excellent).



**8.5** out of 10 possible points is a great confirmation of our day-to-day customer focus.

Professional support

Customer focused

Competitive pricing

– Client from Germany

We care about your overall satisfaction, which is why we want to offer the best service. Your feedback from the Customer Satisfaction Survey indicates that we are on the right track.

We would like to thank you for your collaboration. And of course also for the feedback on how we can improve even further - we are highly motivated and ready for the challenge!

“ *An inspiring partnership and a reliable product manufacturer. The team is competent, responds quickly and is always available.*  
– Client from the UK

*Biohealth's service is very fast and reliable. Problems are discussed openly and a solution is found quickly. You feel that the team knows their business.*  
– Client from Germany

*We are extremely satisfied with the level of transparency and product expertise. We would like to see even more innovative product ideas. Keep it up.*  
– Client from Austria

## Looking to the future – our plans for improvement

